

IDAHO STATE POLICE STRATEGIC PLAN

Mission Statement

Working together to enhance the quality of life by making Idaho safer through upholding the constitutions, enforcing the laws, preventing harm, and serving our customers.

Values

We value Idaho State Police employees who are committed to honestly, ethically, and faithfully carrying out their duties.

We value all of our employees and recognize that with their unique individuality, creativity, compassion, courage, mutual respect, and stewardship, the organization will prosper and achieve its vision.

We value the safety, security, peace of mind, and protection of individual rights as guaranteed by the United States and Idaho Constitutions.

We value all our partners and strive to promote unity of purpose toward delivering our services in a manner that provides the greatest benefit to all of our customers.

We value fairness, impartiality, humility, integrity, and teamwork in the delivery of services.

We value a career of learning and continuous personal improvement.

The Department strives to provide an environment which encourages each employee to reach maximum potential and the highest level of productivity. Therefore, the organization values those qualities which contribute to such an environment: honesty, teamwork, dependability, competence, loyalty, adaptability, and respect for self and others.

Vision Statement

Individual commitment to a group effort defines teamwork as one of our highest principles, and the welfare of the many is more vital than individual ambition.

We will fairly and aggressively enforce the law, enhance public safety, and embody solution-oriented, proactive, community policing principles.

We face the future solid in the knowledge that if we stand together, support one another, and trust and respect each other we will find the opportunities within the challenges and adversity we face.

Statutory Authority

The Department derives its statutory authority from multiple sections of Idaho Code. During the legislative session of 2000, those Code sections were amended to reflect the agency's ongoing reorganization from the Idaho Department of Law Enforcement to the Idaho State Police. Section 67-2901 creates the Department and the position of Director, and provides for any divisions and units "deemed necessary for the administration of its duties." The Bureau of Criminal Identification is mandated by Idaho Code section 67-3003. Responsibilities for liquor, drug, and racketeering violations, currently assumed by ISP Investigations and the Alcohol Beverage Control Office, are mandated in Idaho Code Title 23; Articles IV and V, Chapter 27 of Title 37; and Title 18, respectively. Additional duties delegated to ISP Support Services are defined in Idaho Code section 19-5202 (law enforcement telecommunications network). Additional authorization for certain ISP Forensic Services resides in Idaho Code section 63-2552A. Activities of the POST Academy are authorized in Idaho Code sections 19-5109 through 19-5117.

Key External Factors

The Idaho State Police functions in a dynamic arena, affected by legislative, governmental and court activity at the federal and state levels, and decisions made by local governing bodies which restrict or expand local law enforcement operations. Reforms in funding formulas likewise can significantly influence both the volume of services provided and the method of delivery.

Our partners in state government - the Idaho Legislature and Supreme Court - can alter, both fiscally and operationally, the course of the Department.

Crime rates are historically sensitive to economic activity. While economic development is, to a degree, contingent on how safe the state is perceived to be, Idaho's economic conditions will impact the volume of crime and our ability to provide timely services.

While the Idaho State Police works in concert with both the correctional and court systems, the philosophies and actions of either have the potential to significantly change the way we conduct business.

Additionally, societal and cultural changes, whether resulting from a single catastrophic event or occurring over time, have the ability to redirect ISP's efforts. The result is an additional component and challenge in the focus and the nature of activities undertaken in carrying out the ISP mission.

Goal 1: Provide Idaho with the safest, most crime-free environment possible.

- Reduce the fatality and injury crash rate per million vehicle miles traveled (vmt) outside of city limits by an average of 1% per calendar year.
- Reduce the fatality and injury crash rate per million vmt outside of city limits for commercial vehicles by 1% per calendar year.
- 90% of all emergency calls during a state fiscal year are responded to safely and the officer arrives within 15 minutes of receiving the call.
- 80% of all motorist assist calls during a state fiscal year are responded to safely and the officer arrives within 30 minutes of the motorist needing assistance.
- 95% of all requests for assistance from other agencies during a state fiscal year are responded to safely and the officer arrives within 15 minutes of receiving the call.

Strategy 1: Improve traffic safety through proactive enforcement of traffic safety laws.

Strategy 2: Counter criminal activity through proactive enforcement of all criminal statutes.

Strategy 3: Provide assistance to motorists and other agencies in a timely and effective manner.

Strategy 4: Provide public safety education to schools and community groups.

Goal 2: Protect lives, property and constitutional rights in Idaho.

- Reduce Idaho's drug-related crime rate by 1% each year.
- Maintain caseloads of "drug-related" and "other" investigations at a ratio of 40% drug to 60% other.
- Citizen complaints relating to commissioned officer conduct investigated by the Office of Professional Standards do not exceed 4% of the commissioned workforce.
- 95% of affected law enforcement agencies are satisfied that ISP investigations were impartial and thorough.-

Strategy 1: Proactively enforce criminal statutes.

Strategy 2: Effectively respond to natural and man-made emergencies to minimize adverse impact.

Strategy 3: Act as the independent investigative agency in Idaho for law enforcement.

Strategy 4: Promote responsible alcohol sales and consumption.

Goal 3: Provide service and assistance to the criminal justice community and identified non-criminal justice customers.

- Customer service survey respondents express a satisfaction level of 90% with ISP service quality and delivery.

Strategy 1: Assist local agencies to acquire skills and resources needed for professional law enforcement.

Strategy 2: Provide effective criminal justice information, communication and identification services.

Strategy 3: Provide technical and investigative expertise to local law enforcement agencies as requested.

Goal 4: Leverage and effectively manage all resources.

- Less than 4% of employees voluntarily leave ISP employment for reasons other than retirement.
- Fiscal and programmatic compliance reviews result in no significant findings.

Strategy 1: Provide a highly trained, professional work force.

Strategy 2: Identify and implement improvements in operations and customer service.

Strategy 3: Provide operational support through risk management, technology, information, education and data management.